

## Short Report



Hotel "Am Kaisersaal" | ©Sylvia Engel

## Hotel "Am Kaisersaal"

Futterstraße 8  
99084 Erfurt

Tel: +49 361 658560  
Fax: +49 361 6585666

info@hotel-am-kaisersaal.de  
[www.hotel-am-kaisersaal.de](http://www.hotel-am-kaisersaal.de)

### Welcome!

This feel-good hotel is located right at the heart of the old city centre, just a short walk away from the famous Merchants' Bridge (Krämerbrücke). It contains 90 comfortable hotel rooms and apartments, spacious family rooms with a separate bedroom for up to six people, three hotel rooms for guests with restricted mobility and four apartments with separate access and a kitchenette. The hotel was extended in September 2015. Make the most of modern, friendly, most air-conditioned hotel rooms with state-of-the-art technical features.

# TEST RESULT

---

for

## Hotel Am Kaisersaal

99084 Erfurt, Certificate-ID: PA-00126-2023



This offer was classified according to  
the criteria of the nationwide label

**»Tourism for All«**

and, in the period from

**February 2024 – January 2027**

is entitled to use the label

**»Accessibility checked«**

and the associated pictograms

in accordance with the contract.



Room view

©René Strobach



Sink

©René Strobach



Tablet PC in every room

©Sylvia Engel



Shower area

©Sylvia Engel



Toilet in the room

©Sylvia Engel

---

## Overview

- Right in the historic city center of Erfurt, just a few steps away from the Krämerbrücke, the Wenigemarkt and the fish market with town hall
- Nearby restaurants, street cafés and shopping facilities
- 90 modern rooms
- 3-star superior comfort
- Parking garage at the hotel

## Accessibility at a glance

- Parking spaces for people with disabilities
- Stepless access to the building
- All other rooms and facilities that can be used by guests are steplessly accessible.
- 83 cm minimum width of all passages/doors
- Rooms and WCs for people with disabilities
- Assistance dogs welcome

# Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for people with walking disabilities and partially accessible for wheelchair users**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There are four marked parking spaces for people with disabilities in the parking garage (parking space size: 375 cm x 500 cm).
- The path from the parking garage to the side entrance of the main building is 30 m long. It is easy to walk and drive on and has a maximum longitudinal gradient of 6% over a distance of 6 meters.
- The main building is accessible without steps via the side entrance.
- All evaluated rooms and facilities available to the guests are accessible without steps or via elevators.
- The elevator car in the main building (underground car park/reception) is 136 cm x 101 cm. The elevator door is 83 cm wide.
- The elevator car in the side building (underground car park/rooms in the side building) is 116 cm x 140 cm. The elevator door is 100 cm wide.
- All evaluated passageways/doors available to the guests are at least 90 cm wide, with the exception of the elevator door in the main building.
- The reception desk is 75 cm high at its lowest point.
- There are wheelchair compatible tables in the breakfast restaurant and bar (maximum height 80 cm, wheelchair compatible at a height of 67 cm and a depth of 30 cm).

## Room 007 (double room, side building)

- The manoeuvring spaces are:  
in front of essential furnishings (e.g. wardrobes) 148 cm x 150 cm;  
to the left of the bed 104 cm x 200 cm; to the right of the bed 145 cm x 200 cm.
- The bed is 62 cm high.
- The manoeuvring spaces in the bathroom are:  
in front of the WC and washbasin at least 150 cm x 150 cm;  
to the left of the WC 30 cm x 71 cm; to the right of the WC 93 cm x 71 cm.
- There are grab rails to the left and right of the toilet. The grab rails can be folded up.
- The washbasin is wheelchair compatible. The mirror can be seen while standing or sitting.
- The threshold-free shower is 150 cm x 150 cm. There is a shower seat and a grab rail.
- There is no alarm trigger.

## Room 008 (double room, side building)

- The manoeuvring spaces are:  
in front of essential furnishings (e.g. wardrobes) 148 cm x 150 cm;

to the left of the bed 150 cm x 173 cm; to the right of the bed 96 cm x 173 cm.

- The bed is 62 cm high.
- The manoeuvring spaces in the bathroom are:  
in front of the WC and washbasin at least 150 cm x 150 cm;  
to the left of the WC 90 cm x 71 cm; to the right of the WC 36 cm x 71 cm.
- There are grab rails to the left and right of the toilet. The grab rails can be folded up.
- The washbasin is wheelchair compatible. The mirror can be seen while standing or sitting.
- The threshold-free shower is 150 cm x 150 cm. There is a shower seat and a grab rail.
- There is no alarm trigger.

### **Room 009 (double room, side building)**

- The manoeuvring spaces are:  
in front of essential furnishings (e.g. wardrobes) 148 cm x 150 cm;  
to the left of the bed 95 cm x 200 cm; to the right of the bed 150 cm x 200 cm.
- The bed is 62 cm high.
- The manoeuvring spaces in the bathroom are:  
in front of the WC and washbasin at least 150 cm x 150 cm;  
to the left of the WC 30 cm x 71 cm; to the right of the WC 93 cm x 71 cm.
- There are grab rails to the left and right of the toilet. The grab rails can be folded up.
- The washbasin is wheelchair compatible. The mirror can be seen while standing or sitting.
- The threshold-free shower is 150 cm x 150 cm. There is a shower seat and a grab rail.
- There is no alarm trigger.

### **Public WC for people with disabilities (side building, basement)**

- The manoeuvring spaces are:  
in front of the washbasin and WC 185 cm x 128 cm;  
to the left of the WC 27 cm x 71 cm; to the right of the WC 100 cm x 71 cm.
- There are grab rails to the left and right of the WC. The grab rails can be folded up.
- The washbasin has limited access.
- An alarm trigger is available.

## **Information for people with hearing impairments and deaf people**

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- There is no clearly perceptible visual alarm.

- There is no inductive hearing system.
- An outgoing emergency call in the elevators is confirmed audibly.
- In the breakfast restaurant and in the bar, there are tables with bright and glare-free lighting where there are no lamps standing or hanging that interfere with the field of vision or eye contact.
- In the evaluated rooms (007, 008, 009) there is at least one freely available socket near the bed.
- W-LAN is offered.

## Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Assistance dogs may be brought into all relevant areas/rooms.
- All evaluated areas that can be used by guests are well lit, i.e. bright and glare-free.
- The signage is designed in easily legible and high-contrast lettering.
- There are glass doors without safety markings.
- An outgoing emergency call in the elevators is confirmed audibly. The stopping position is not announced by voice.
- Stairs are not visually rich in contrast. Stairs have handrails on one side.
- Information is not available in Braille or prismatic writing.
- Aids offered: Reading aids (reading glasses, magnifying glasses)

## Information for guests with cognitive impairments

All areas relevant for testing meet the quality criteria of the label "**Accessibility certified – accessible for with cognitive impairments**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- The name or logo of the hotel is clearly recognizable from the outside.
- The destinations of the paths are within sight or there are signs at a constantly visible distance.
- There is a guidance system with pictures from reception to the family rooms.
- The food in the breakfast restaurant is presented visibly (buffet, counter).

- There is no information in easy language.

## Information for allergy sufferers and people with food intolerances

We have compiled some **information for allergy sufferers** below.

### Animal hair

- Assistance dogs are allowed in one room. Otherwise the house is pet-free.

### House dust

- Short-pile carpet in accessible areas that is vacuumed daily. Smooth floor in accessible areas, which is damp mopped daily.
- Allergen-impermeable protective covers (encasings) available for mattresses, comforters and pillows.
- Allergy-friendly comforters and pillows without down available.

### Food intolerances

- Information for allergy sufferers and guests with special dietary requirements (e.g. restaurants, health food shops) available.
- Information on the ingredients of the food used (also on request).
- Flavor enhancer-free, main allergen-free, organic food, gluten-free, fructose-free, lactose-free, vegetarian and vegan food: on request.

## Comfort for all generations

Some **information on accessibility** are listed below. For detailed information please see the evaluation report.

- Parking spaces available in the underground parking garage.
- The path from the parking garage to the side entrance of the main building is 30 m long. It is easy to walk and drive on and has a maximum longitudinal gradient of 6% over a distance of 6 m.
- The hotel name and logo are clearly recognizable from the outside.
- The main building is steplessly accessible via the side entrance.



- All rooms and facilities that can be used by guests and are elevated are accessible without steps or via elevators.
- The elevator car in the main building (underground car park/reception) is 136 cm x 101 cm. The elevator door is 83 cm wide.
- The elevator car in the side building (underground car park/rooms in the side building) is 116 cm x 140 cm. The elevator door is 100 cm wide.
- An outgoing emergency call in the elevators is confirmed acoustically. Alternatively, stairs are available. Stairs are not visually rich in contrast. Stairs have handrails on one side.
- All doors/passages that can be used by guests and are raised are at least 90 cm wide, with the exception of the elevator door in the main building.
- There are glass doors without safety markings.
- All elevated areas that can be used by guests are well lit, i.e. bright and glare-free.
- There is no clearly visible alarm.
- Tables with bright and glare-free lighting are available in the breakfast restaurant and bar.
- There is a seating area with low ambient noise (e.g. sitting area, separate room).
- There is at least one freely available socket near the bed in the rooms.
- W-LAN is offered.
- The signage is designed in easily legible and high-contrast lettering. There is a guidance system with pictures from reception to the family rooms.
- Aids available: Reading aids (reading glasses, magnifying glasses)
- Possibility to store medication in a cool place.
- Possibility to prepare meals according to individual needs and quantity.
- Snacks also available outside the scheduled meal times.

### **Room 007 (double room, side building)**

- The movement areas are: in front of essential furnishings (e.g. cupboards) 148 cm x 150 cm; to the left of the bed 104 cm x 200 cm; to the right of the bed 145 cm x 200 cm.
- The bed is 62 cm high.
- The maneuvering space in the bathroom is: in front of the toilet and washbasin at least 150 cm x 150 cm; to the left of the toilet 30 cm x 71 cm; to the right of the toilet 93 cm x 71 cm.
- There are grab rails to the left and right of the toilet. The grab rails can be folded up.
- The threshold-free shower is 150 cm x 150 cm. There is a shower seat and a grab rail.
- There is no alarm trigger.

### **Room 008 (double room, side building)**

- The maneuvering spaces are: in front of essential furnishings (e.g. cupboards) 148 cm x 150 cm; to the left of the bed 150 cm x 173 cm; to the right of the bed 96 cm x 173 cm.
- The bed is 62 cm high.
- The maneuvering space in the bathroom is: at least 150 cm x 150 cm in front of the toilet and washbasin; 90 cm x 71 cm to the left of the toilet; 36 cm x 71 cm to the right of the toilet.
- There are grab rails to the left and right of the toilet. The grab rails can be folded up.



- The threshold-free shower is 150 cm x 150 cm. There is a shower seat and a grab rail.
- There is no alarm trigger.

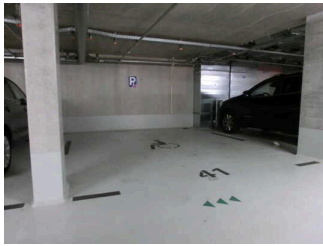
### **Room 009 (double room, side building)**

- The maneuvering spaces are: in front of essential furnishings (e.g. cupboards) 148 cm x 150 cm; to the left of the bed 95 cm x 200 cm; to the right of the bed 150 cm x 200 cm.
- The bed is 62 cm high.
- The maneuvering space in the bathroom is: in front of the toilet and washbasin at least 150 cm x 150 cm; to the left of the toilet 30 cm x 71 cm; to the right of the toilet 93 cm x 71 cm.
- There are grab rails to the left and right of the toilet. The grab rails can be folded up.
- The threshold-free shower is 150 cm x 150 cm. There is a shower seat and a grab rail.
- There is no alarm trigger.

# Image Gallery

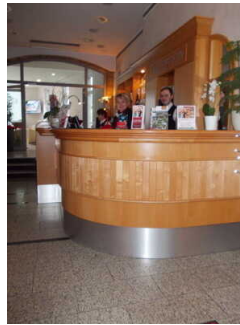
We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.

---



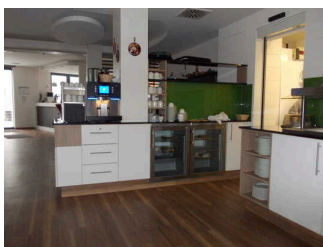
Underground parking  
garage 1st basement

©Sylvia Engel



Reception

©René Strobach



Frühstücksraum

©René Strobach



Visuell/taktile  
Gestaltung

©Sylvia Engel

---

## Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

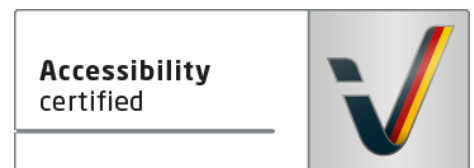
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

### The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

#### "Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your or the guest's) individual requirements.



#### "Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

